GREAT BASIN COLLEGE LIBRARY WEBSITE USABILITY TESTING
NOVEMBER 2016

QUESTIONS FOR STUDENT PARTICIPANTS

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Read intro to students:
Hi, thank you for participating in our website usability testing. We are doing this to make sure that students are finding what they need easily. Please know that there are NO wrong answers. Please know that I did not design this website, so no matter what you say, you will not hurt my feelings or bother me in any way. So, I ask that you are honest as possible.

A few things before we get started:
Please think out loud, try to use the computer mouse to show me where you are looking on the website, I may interrupt and ask for clarification or ask what you are thinking throughout the testing. Again, there is no right or wrong answers, we simply want to design our website for student use the best way possible.
You can stop this testing at any time – there will be no “punishment” or pressure.
We appreciate your help!

Do you have any questions before we get started?

**1 Please open the library website- homepage**

**2 Find the book and show me the call number for the physical book, “Pride and Prejudice”**

**3 Find an eBook on the topic of wolves. Open the book and show me the table of contents.**

**4 Scenario: You are at home on your computer working on a History 102 paper. It is 10:00pm and you need help locating an article. Identify THREE sources of help from our webpage.**

 **\* Rank each source of help effectiveness on a scale of 1-5 (1 is poor / 3 neutral / 5 great)**

**5 Scenario: You live in Battle Mountain and you need a book for English class. The book required is “Updating the literary West.” Can you find it? How do you get it?**

**6 Please find a peer reviewed article in botany**

**7 Scenario: You MUST have the book, “All the Missing Girls” authored by Megan Miranda. Please locate the book.
(NOTE: we do not have it. So after the student cannot find it, ask what they do next? How to get it? We are testing their knowledge and location of InterLibrary Loans)**

**8 Scenario: You are at the local coffee shop. You try to log into the databases to get an article, and you see this screen (SHOW THE OFF CAMPUS LOGIN). What do you do to log in?**

**9 How can you contact a librarian?**