Assessment Plan

# Department: Veterans Resource Center 2022-2023

**GBC Mission:** Transforming Lives Through Education

**Vision:** Great Basin College prepares students for lifelong learning in an evolving global

workplace.

## Strategic Plan Theme: Student Experience

**Outcome #1 statement:**

Provide students with timely and accurate processing, verifying applicable courses, printing reports,

verifying fees, and entering data into VA Enrollment Manager system to ensure students receive

certification for benefits to help them better succeed in higher education.

**Outcome Status:** Active

**Assessment Year:** 2022-2023

**Assessment Measures**

**Measurement:**

Track dates when students received certification for benefits.

**Criterion:**

100% of students received certification for benefits prior to the start of the semester. Current student count is 57.

## Strategic Plan Theme: Student Experience

**Outcome #2 statement:**

Increase retention of current students for continual enrollment and to meet VA requirements for benefits.

**Outcome Status:** Active

**Assessment Year:** 2022-2023

**Assessment Measures**

Measurement:

Track student retention from semester to semester.

Criterion:

Increase retention from semester to semester by 10%.